

Terms and Conditions

All profits from the Willowbrook Hospice Lottery go directly towards funding the hospice service which helps and supports adults with life limiting conditions and their families at no cost.

This Lottery is licensed by the Gambling Commission.

All players must be aged 16 and over.

New players will be sent a welcome letter advising of their unique game number that has been randomly selected by secure independent computer software.

All subscriptions received at a minimum of £1 per week payable in advance will be entered into the weekly draw using the unique draw number. The draw will normally take place each Thursday.

All prize winners are notified by post by cheque. Weekly winning numbers are published in the local press and on our website.

It is the responsibility of the player to advise us of any change of address or any other membership details deemed necessary.

Accepted payment methods can be Cash, Standing Order, and Cheque.

We promise to comply with all Data Protection Act requirements and protect your personal data. Willowbrook Hospice cannot accept liability for the loss or delays in or theft of any communication sent either by post, email or fax, or for any delays in the banking system.

Willowbrook hospice has policies and procedures on all areas of the lottery, which can be posted or emailed on request.

All complaints and disputes will be dealt with in accordance with our complaint policy, a copy of which is available from the Lottery Office. In the event a complaint or dispute that cannot be resolved, the complaint will be referred to arbitration.

We reserve the right to amend or modify these terms and conditions without notice.

Registered with the Gambling Commission (www.gamblingcommission.gov.uk) Lottery promoted by Willowbrook Hospice Trading Company Ltd. All proceeds donated by Deed of Covenant to Willowbrook Hospice which is a Registered Charity No: 1020240. Promoter: Neil Wright, Willowbrook Hospice, Portico Lane, Prescott, Merseyside L34 2QT.

Please gamble responsibly, visit www.gambleaware.co.uk for more information.

