

## Thank you cards

**Read what your support means. These are just a few of the Thank You cards that we have received from carers, friends and relatives**

"Your kindness and thoughtfulness brings so much happiness to all who are fortunate enough to be referred for treatment. You looked after our son so very special. You made him as comfortable as anyone possibly could. Had you known him before all the heartache came along, then he was a kind gentle giant, with a heart of gold and tremendously talented, and what we do know is that he would want us to say to all of you, please continue with the good work, and more so that you are always in a position to do so."

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From a younger member of the family "Everyone is lovely to us here. They help us a lot and made my grandad happy when he was very poorly, and all we say is thank you very much."

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"Dear doctors and nursing staff, just writing to you to say these few words. You are the silver lining behind the darkest of clouds that sometimes gather all around us. We shall never forget the treatment and care our dear sister received during her few weeks whilst in your special care. We presumed angels floated in paradise, but there are the chosen few who dwell here on earth."

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"To all at Willowbrook, you have that special way of looking after people. So we have to say how good you were to my husband, who received such delicate and sensitive treatment whilst he was within your hospice walls. He often used to say ...I am in the right place."

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"Thank you so much for looking after my granny at the Hospice. she said everyone was so lovely to her"

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"Thank you for bringing smiles to our mothers face....she used to tell us that she had arrived in heaven when she came to be within your care. All our family wish to express our profound appreciation for the quality of the medical support she received during her stay with you. Also for the stress you helped to steer away from all of us. May you be rewarded for all your dedication towards looking after those in need, and that you will always be in a position to be able to meet the resources and demands of accomodating those patients who come through your doors"

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"Dear friends, we are so grateful for your kindness. You made my brothers life so much richer during the time he was with you. Peace and happiness surrounded him. We send our sincere and heartfelt appreciation for all the good work you do."

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"To all my many friends at Willowbrook. Thank you for taking care of my lovely lady. You brought so much relief to her whilst in your care and this touched the hearts of all the family. I know she would wish me to remember all your wonderful work and this I shall endeavour to do."

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We trust you will accept these few kind words from all of us for the time being. We shall be visiting you again very soon, but meanwhile we just wanted to say that the personal touches and respect that our dear daughter received from each and all of you whilst she was at Willowbrook was unbelievable, she named you the "Hospice of Love".

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When my wife was brought into Willowbrook Hospice, she knew then she would be in the safe protection of all your dedicated

team of people and it was as if any fears were removed. We saw there was calmness and happiness within, and we shall never be able to explain the serenity - it brought peace and a feeling of security never known before.

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Songs of praises from all our family about all of you at Willowbrook are echoed around wherever we go... this message goes out to everyone for looking after our darling dad whilst he remained with you. He told us he received such extra special kindness.

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A place where tranquillity is real. Now when our hearts are aching - we remember all the lovely ways all of you shared with our sister and all our family too during those remaining days.

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To the staff at Willowbrook Hospice - I felt I had to write to you to tell you what near miracles you provided for my brother... I shall miss him terribly, however it is very reassuring for me, especially now - that he was treated with the utmost of dignity and no one could possibly expect to receive anything more in similar circumstances. To, to all of you, very special thanks.

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We write with much affection and appreciation for what you have undertaken during the past few weeks in looking after our dear dad. My mum and I were overwhelmed with the quality of care and medical support.

My dad had never been to Willowbrook before and you made him feel as though you had known him for years - this my mum and me know would have been a great comfort to him.

Such was the massive impression and personal contact from all staff towards us is that we now want to help you carry on with all the fantastic work you do. This is what my Mum and I will do now - join in whenever and wherever we can. God Bless everyone at Willowbrook Hospice for being so nice.

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Staff at Willowbrook - God's angels of care. You really are such wonderful people, and I must tell you that you have shown me that nursing entails all different feelings and emotions, and more so that it is OK to show one's feelings.

My grandmother was where she wanted to be, and expressed how happy she was to be there in the early days of her admittance.

Your care of her was excellent and my mind is now at rest knowing she passed away with no pain or suffering and for this I'm gratefully in your debt. I also thank you for letting me stay with her throughout her nights - this gave me time to say things that needed to be said and then tease her the next day about such things!. Truly dedicated to caring.

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Willowbrook is such a peaceful place - where dignity and respect are abounding... from the cleaner, the cook and all the way up to the doctors and nursing staff. We would like to thank each and every one of you. God bless you for all you do.

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To doctors and all staff at Willowbrook Hospice. Thanks for all your loving care and for always being there. Thanks for being close at hand to guide, support and understand. Can we just say that the way the medical team handling admission of my husband to Willowbrook Hospice was taken care of in the most professional way - only to be for that short period blissfully happy which he so deserved. You all will be remembered and thought of as long as I live for everything you did. My family will be in touch just as soon as we gather our thoughts together.

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